

10/02/2020

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Tolson Museum**

### **Introduction**

Situated approximately 1 mile from Huddersfield town centre on the main Wakefield Road (A629).

The museum tells the story of Huddersfield from Archaeological remains through to the Industrial Revolution. Major focuses are the Textile industry of the area and local transport. The ground floor is fully accessible although the first floor can only be accessed via stairs. Baby changing and accessible toilet available.

We have a small refreshments area, selling hot and cold drinks, ice creams and snacks situated within the shop/reception area.

All staff have undergone disability and equality training and we are also members of the VAQAS scheme.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01484 223240 or email [tolson.museum@kirklees.gov.uk](mailto:tolson.museum@kirklees.gov.uk).

### **Pre-Arrival**

- For sat navs or to use a journey planning website, enter our postcode: HD5 8DJ
- Huddersfield rail station is approx. 1 mile away.
- Huddersfield bus station is approx. 1 mile away. All busses leaving for Wakefield pass the museum - ask the driver for Ravensknowle Park. The museum will be on the opposite side of the road.
- We do not offer a collection service.

### **Car Parking and Arrival**

- Free parking for around 30 vehicles with 6 marked bays for blue badge holders.
- Car park and drive way to museum have smooth tarmac surfacing. Limited lighting at night.
- Short walk to main entrance. Bell to alert staff that level access is required which is then to the rear of the building.
- 4 steps to main entrance with hand rails on either side.
- Heavy, inwards opening door **Main Entrance, Reception and Ticketing Area**

- The museum reception is situated on the ground floor at the main entrance.
- Level area with wooden flooring.
- Seating available in cafe space which is in the next gallery area.
- Split height counter with no screening
- Well-lit area with glass skylight, period chandeliers and ceiling spot lights.

### **Attraction (displays, exhibits etc.)**

- There is seating spotted around the galleries, particularly at interactive activities.
- Push button activated sounds and interactives and constant or movement activated atmospheric sounds in selected areas.
- Varying light levels throughout.
- On the ground floor the floor covering is carpet tile or wood with either steps or a gentle ramp to access the Transport gallery
- Upstairs flooring varies between galleries from short pile carpets to wood and tiles.

### **Public Toilets**

- Public toilets, including accessible toilet are on the ground floor in the Transport gallery.
- RADAR key available at the main reception to open access toilet door.
- Light, outwards opening door 900mm.
- Wheelchair space to the right of the toilet (when facing).
- Toilet height is 420mm.
- Pull down grab rail and emergency pull cord to the left of the toilet (when using) and fixed grab rail to the right.
- Fluorescent lighting.
- Non slip linoleum flooring.
- Lever handled tap to basin.

### **Catering**

- There is a small refreshments area on the ground floor serving hot and cold drinks, ice cream and snacks.
- There is level access with wooden flooring.
- Tables are small and chairs are lightweight with no arms.
- Well-lit area with glass skylight, period chandeliers and ceiling spot lights.

### **Shop**

- There is a shop with a range of souvenirs and pocket money gifts. This is on the ground floor at the main entrance.

- The shop is level throughout with wooden flooring.
- Split height counter.
- Large area with shop displays to the walls. Tall displays but staff are always available to assist.

### **Grounds and Gardens**

- The museum is located within the grounds of a public park.
- The paths are wide and even.
- There are many seating areas around the park.

### **Additional Information**

- Mobility scooters have access to the ground floor only.
- Prams and pushchairs have access to the ground floor only.
- Assistance dogs are welcomed and we have water bowls available.
- Staff are trained to assist with an emergency evacuation if required.
- Staff receive disability/equality training.
- We do not have wheelchairs to loan.

### **Contact Information**

Address (Inc postcode):	Tolson Memorial Museum Ravensknowle Park Wakefield Road Huddersfield West Yorkshire HD5 8DJ
Telephone:	01484 223240
Email:	tolson.museum@kirklees.gov.uk
Website:	www.kirklees.gov.uk/museums
Grid Reference:	SE162165
Hours Of Operation:	1 <sup>st</sup> April to 31 <sup>st</sup> August, Tuesday, Wednesday, Thursday, 11:00 to 17:00 (last entry 16:45) Saturday and Sunday 12:00 to 17:00 (last entry 16:45)  1 <sup>st</sup> September to 31 <sup>st</sup> October Saturday and Sunday 12:00 to 17:00 (last entry 16:45)  1 <sup>st</sup> November to 31 <sup>st</sup> March Saturday and Sunday 12:00 to 16:00 (last entry 15:45)  Kirklees School holidays Tuesday, Wednesday, Thursday

1<sup>st</sup> April to 31<sup>st</sup> October 11:00 to 17:00 (last entry 16:45)

1<sup>st</sup> November to 31<sup>st</sup> March 11:00 to 16:00 (last entry 15:45)

Some Bank Holidays

Local Accessible Taxi: Mount Cars 01484 515006

Local Public Transport: For up to date details please see [arrivabus.co.uk](http://arrivabus.co.uk)